

# PHARMACY 777 HEALTH SERVICES

## TERMS & CONDITIONS

### Health Services Terms & Conditions

- Other than as referred to below in relation to flu vaccinations, I am 18 years of age or older.
- I agree to pay any fees or charges associated with the service or program.
- I agree to participate in the service or program based on my own decision.
- I understand my suitability and/or eligibility for the service or program will be assessed in-pharmacy prior to commencement, and if I am not suitable or eligible, I may be unable to participate.
- I acknowledge that unless otherwise advised, it is my responsibility to provide a copy of any report or assessment provided in connection with the service or program to my health care professional following a recommendation by Pharmacy 777 or any service provider in connection with the service or program.
- I acknowledge that where necessary for the facilitation of the service or program, Pharmacy 777 may disclose details of my enrolment, results or other information regarding my participation in the service or program to my health care professional and/or any service provider in connection with the service or program.
- I acknowledge the service or program and any information or reports generated by Pharmacy 777 or any service provider in connection with the service or program do not take into account my full medical history and should not be interpreted as a substitute for medical consultation, evaluation or treatment by a qualified doctor. For these reasons, to the maximum extent permitted by law, Pharmacy 777 will not be liable for the death of or injury to any person or any other loss or damage resulting from undertaking the service or program or any reliance upon the information, reports or views generated from the services or programs.
- I acknowledge that if I have an existing health condition or any concerns about my health, I will obtain advice from a qualified doctor before undertaking the service or program and advise Pharmacy 777 about the existing health condition.
- I acknowledge I have read and agree to the Service Specific Terms & Conditions (as applicable) below.
- I have read and consent to the Privacy Statement below and Privacy Policy referred to in the Statement.
- Any reference to Pharmacy 777 in these terms and conditions is to all of 777 Franchising Pty Ltd and its franchisees, being the operators of the individual Pharmacy 777 pharmacies.

## Pharmacy 777 and HBF Alliance Terms & Conditions

### Health Checks

Eligible HBF members can claim a fully covered\*, Health Check.

\*You must be covered for Healthy Living Programs on your Extras cover to be eligible to claim a benefit. Benefit payable once per calendar year. Waiting periods and limits apply. Service must be delivered by an approved, participating Pharmacy 777. Other criteria and HBF terms and conditions may apply.

### Flu Vaccinations

HBF provides one fully covered\* Flu Vaccination per year for eligible members at Pharmacy 777. Before receiving your Flu vaccination, make sure you check that you meet the eligibility criteria. You must be covered for Healthy Living Programs on your Extras cover to be eligible to claim a benefit. Benefit payable once per calendar year. Waiting periods and limits apply. Service must be delivered by an approved, participating Pharmacy 777. Other criteria and HBF terms and conditions may apply.

### Sleep Apnoea Services

HBF members can visit us to access a range of convenient health services and benefits. Our CPAP trial costs \$350, however if you're an HBF member it will only cost \$250\*. This price includes the hire of a trial CPAP machine, accessories for 4 weeks, and 3 consultations with a 777 Pharmacist.

You must be covered for CPAP Monitors on your Extras cover to be eligible to claim a benefit. The benefit payable to you will vary by product and is payable once every 5 years. Waiting periods and limits apply.

### Dose Administrations Aids

If you're an eligible HBF member, you might be fully covered\* for Dose Administration Aids. You must be covered for Healthy Living Programs on your Extras cover to be eligible to claim benefits. Waiting periods and limits apply. Service must be delivered by an approved, participating Pharmacy 777.

### Out of Hospital Support

HBF members receive free out of hospital support. A 777 Pharmacist can provide you with post hospital support and advice to ensure you are supported throughout your recovery.\*

\*Our Out of Hospital Support Service costs \$40 for non-HBF Members, however if you're an HBF member it is free of charge.

**You can check your eligibility for each health service by visiting your nearest HBF branch, call HBF on 133 423 or head to [myhbf.com.au](http://myhbf.com.au).**

## Service Specific Terms & Conditions

### Home Sleep Study – Level 3

- I acknowledge that to participate in the trial, I will need to enter into an equipment hire agreement which will be provided to me in-pharmacy prior to commencing the trial.

### Home Sleep Study – Level 2

- I acknowledge I have not claimed a home sleep study from Medicare in the past 12 months and that if I have, there may be a cost associated with participating in the study.
- I acknowledge to participate in the study, I will need to enter into an equipment hire agreement which will be provided to me in-pharmacy prior to commencing the study.

### Home CPAP Trial

- I acknowledge that to participate in the trial, I will need to enter into an equipment hire agreement which will be provided to me in-pharmacy prior to commencing the trial.

### HBF Member Health Check

- If I participate in a Health Check as an HBF member, Pharmacy 777 will provide HBF with general reporting on the results of HBF members participating in Health Checks including de-identified health data which may be used by HBF to develop programs and services that may improve general health outcomes for HBF members. With my consent, provided as part of the Health Check process, Pharmacy 777 will disclose to HBF details and findings in my individual Health Check to be used in connection with HBF assessing suitability of HBF members for health and wellness related services such as chronic disease management programs and health management programs run or administered by HBF.

### Vaccinations

- I am 18 years of age or older and am the person participating in the program or for participants who are under the age of 18 years I am the parent or guardian of the participating child.
- I acknowledge there may be side effects associated with vaccination which are usually mild and temporary.
- I acknowledge that there may be serious adverse events that are rare, and due to ongoing post-marketing surveillance, new information about other adverse events may become available in the future, which is beyond our control.
- I further acknowledge immediate severe adverse events are rare, however may include difficulty breathing, wheezing, coughing, hives, dizziness and swelling.
- I understand that if I have any concerns or questions regarding the vaccination or possible side effects, I must advise or ask the pharmacist prior to being vaccinated.
- I agree to remain in the pharmacy for 15 minutes following vaccination to enable the provision of medical assistance or treatment if required.
- I agree to report any unexpected adverse events to my pharmacist, GP, or directly to the TGA.

- I understand that the available vaccine may not be suitable for me and that this may be determined during service provision which could result in Pharmacy 777 being unable to provide this service.

#### **Pre-Flight COVID-19 Screening Service**

- I am 18 years of age or older and am the person participating in the program, or for participants who are under the age of 18 years I am the parent or guardian of the participating child.
- I acknowledge that it is my responsibility to check with my airline and/or country of destination, including stopover countries, prior to departure, that the Pharmacy 777 Pre-Flight COVID-19 Screening Service meets their COVID-19 testing requirements.
- I understand that the accuracy of the result is subject to the limitations of the test and my health status at the time of testing.
- I acknowledge that it is my responsibility to complete the Rapid Antigen Self-Test as per the manufacturer's directions under supervision of the Pharmacist.
- I acknowledge that a Rapid Antigen Test is provided as part of the service and there is no requirement to provide my own.
- I acknowledge that Pharmacy 777 is not responsible for any delays to your flights which require re-testing. If a re-test is required, you will be required to pay in full again.

#### **Out Of Hospital Support Service**

- I am 18 years of age or older and am the person participating in the program or for participants OR I am the parent or guardian of the participating child who is under the age of 18 years.
- I consent to receiving follow-up consultations from the pharmacists as part of the post-monitoring process.
- I consent to de-identified information being collected for the purposes of evaluating health services and outcomes.

#### **Baby Clinic - Weigh and Measure Service**

- I am the parent or guardian of the child participating in the program and hereby duly authorised.
- I understand that the baby weighing service requires our trained staff to handle my baby in a safe and appropriate manner during the procedure.
- I acknowledge that while our staff will take every reasonable precaution, I understand the potential risks associated with handling babies during the measurements and have satisfied myself when speaking to the Pharmacist.

## Breastfeeding Clinic

- I am the parent or guardian of the child participating in the program and hereby duly authorised.

## Uncomplicated UTI Program

- Pharmacy 777's Uncomplicated UTI Program is only available to females aged 18 to 65 years old who present with at least 2 symptoms of uncomplicated UTI and have no other relevant medical history. The Program is offered and delivered according to specific legislation and requirements within each State or Territory where pharmacists are able to provide this service. A consultation fee applies for the initial assessment and applicable in all circumstances. The pharmacist's assessment will determine the supply of antimicrobials, and when antimicrobials are not appropriate, a GP referral is necessary and will be provided.

## Privacy Statement

Pharmacy 777 complies with the Privacy Act 1988 (Cth) to ensure your personal (including sensitive) information (Information) is protected. By agreeing to the Terms & Conditions, you consent to your personal Information being collected by Pharmacy 777 and used. Pharmacy 777 collects, uses and discloses your Information in accordance with its Privacy Policy which is available at <http://www.pharmacy777.com.au/privacy-policy>. This Privacy Policy contains information about how Pharmacy 777 will handle your Information.

Pharmacy 777 will use the Information collected for the purposes of the particular programs or services and any future associated services or programs you participate in. Pharmacy 777 will also disclose the Information to any service provider and/or health care professional relevant to the program or service. Pharmacy 777 may use the Information (with its service providers) to conduct research into improving the health of patients generally, the effectiveness of services and marketing, measure the services, programs, products or outcomes and analyse trends to improve or develop health management and prevention programs. Pharmacy 777 may be unable to perform these functions or only perform them to a limited extent if you do not provide us with your Information. The Privacy Policy includes information on how you can access and/or seek the correction of your Information as required by law, make a complaint about the way your Information is being handled by Pharmacy 777 and how Pharmacy 777 will deal with your complaint. If you have any questions about how Pharmacy 777 handles your Information, please contact us in writing to Privacy Officer Pharmacy 777 Administration, 8 Walters Drive, Osborne Park WA 6017 or email [info@pharmacy777.com.au](mailto:info@pharmacy777.com.au).